

Q2 2020 Credit Update

COMPANY PROFILE

One of Austria's leading retail banks with **2.4 million customers & solid market shares**

2019 results: €459m net profit, 16.1% RoTCE, CIR 42.7% and CET1 ratio 13.3%

Focused on developed markets ... DACH region, Western Europe and the United States

Organic & inorganic growth in DACH region and developed markets

Simple & consistent product offering across multiple channels

CAPITAL MANAGEMENT



Focused on **organic** and **inorganic growth**



Dividend policy of **50% payout ratio of net profits**



Committed to returning excess capital to **shareholders**

MEDIUM-TERM TARGETS

Based on normalized environment

Return on tangible common equity (RoTCE)

> 15%

Cost-income ratio

< 40%

OUR STRATEGY



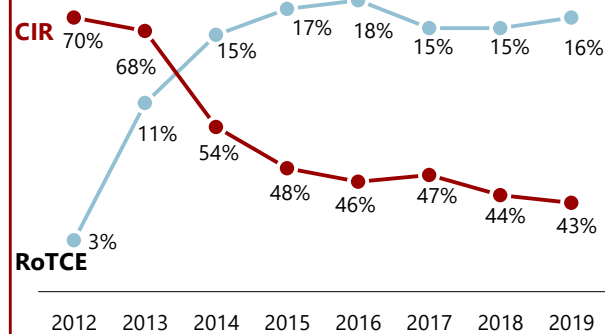
Main pillars of BAWAG Group

We entered the crisis in a strong position

RESILIENT BUSINESS MODEL

- > Strategic transformation since 2012
- > Focus on developed markets with Austria as our core and foundation
- > Highly cash-capital generating business model with ~230bps CET1 thru 2019

EFFICIENT & HIGH-RETURN BUSINESS MODEL



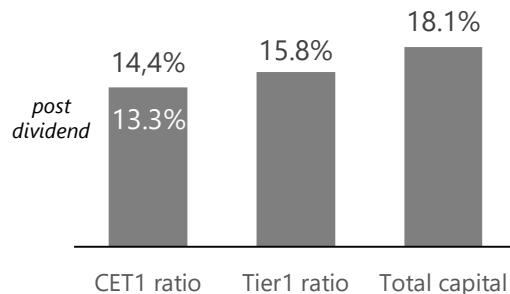
STRONG FUNDING & LIQUIDITY

- > Strong customer deposit base ... represent more than 2/3 of funding
- > Comfortable maturity profile of own issuances
- > No need for funding in 2020 if conditions are not favorable
- > Liquidity coverage ratio of 209% ... short-term liquidity buffer of €8.6b (30 June 2020)

STRONG CAPITAL POSITION

As of Dec 2019, pre-dividend

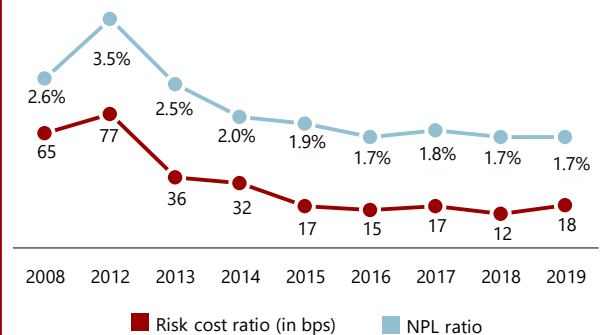
RWA Density: 45%



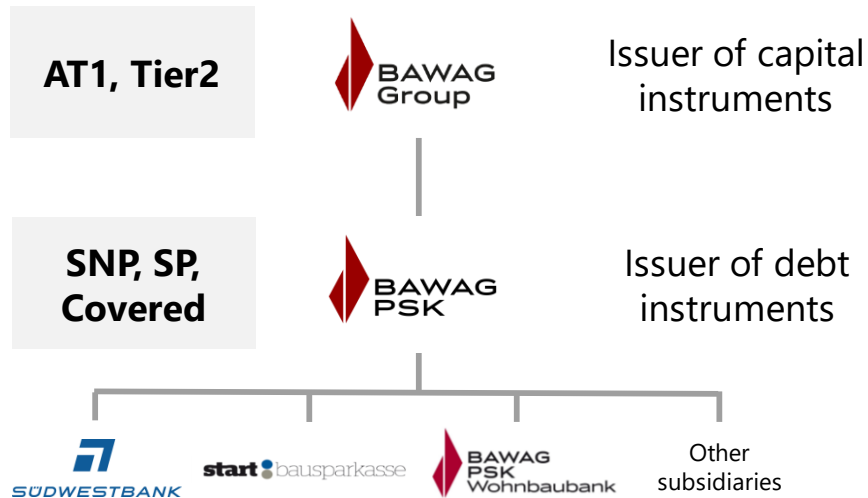
SOLID ASSET QUALITY and DISCIPLINED UNDERWRITING

- > Conservative risk appetite and revamped risk organization since 2012
- > Disciplined underwriting in corporates and real estate ... focus on risk-adjusted returns
- > No relevant exposure to CEE or emerging markets
- > No operations with elevated AML risk

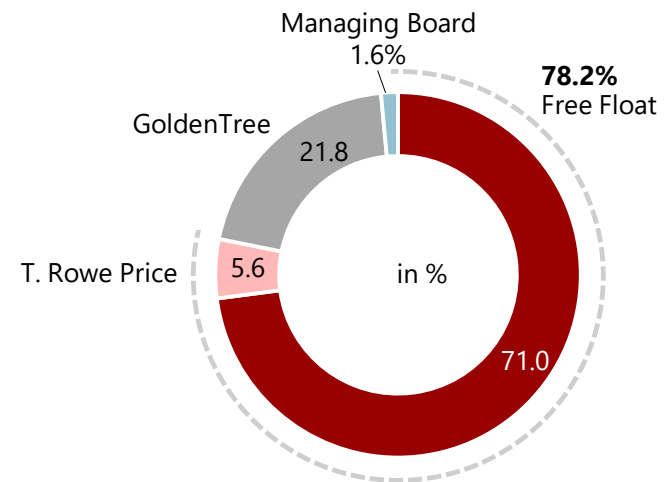
NON-PERFORMING LOANS developments since financial crisis



Company structure and issuing entities



Shareholder structure of BAWAG Group AG



		Moody's	Fitch
BAWAG P.S.K.	Issuer Rating	A2 (stable)	A- (watch neg.)
	Covered bonds	Aaa	
	Senior preferred	A2	
	Senior non-preferred	Baa2	
BAWAG Group	Tier 2	Baa2	
	Additional Tier 1	Ba1	

- Public listing on the Vienna Stock Exchange
- Granular and well diversified investor base with ~80% free float

Based on number of shares of the most recent major holdings notifications

Financial performance

Key highlights



P&L € millions	Q2 '20	vPY	vPQ	H1 '20	vPY
Core revenues	284	(2%)	(3%)	575	-
Operating income	284	(9%)	(4%)	580	(5%)
Operating expenses	(125)	(8%)	(0%)	(250)	(5%)
Pre-provision profit	160	(10%)	(7%)	330	(5%)
Regulatory charges	(3)	(14%)	(93%)	(39)	5%
Risk costs	(75)	388%	36%	(130)	376%
Profit before tax	81	(50%)	-	161	(44%)
Net profit	61	(50%)	-	122	(44%)

Ratios					
RoCE	7.4%	(6.3pts)	(0.1pts)	7.3%	(5.2pts)
RoTCE	8.9%	(7.3pts)	(0.2pts)	8.8%	(5.8pts)
CIR	43.9%	0.4pts	1.6pts	43.0%	0.1pts
Risk cost ratio	0.74%	0.58pts	0.16pts	0.66%	0.52pts

Normalized					
Net profit	55	(53%)	(32%)	136	(41%)
RoCE	6.6%	(6.4pts)	(3.3pts)	8.2%	(4.9pts)
RoTCE	8.0%	(7.4pts)	(3.9pts)	9.8%	(5.6pts)

Balance Sheet & Capital € millions	Q2 '20	Q1 '20	vPQ	vYE
Total assets	51,278	46,510	10%	12%
Interest-bearing assets	40,505	39,063	4%	10%
Customer loans	31,372	31,110	1%	3%
Customer deposits	30,255	29,638	2%	-
Common Equity	3,366	3,240	4%	2%
Tangible Common Equity	2,811	2,675	5%	3%
CET1 Capital	2,777	2,648	5%	3%
Risk-weighted assets	20,750	20,881	(1%)	2%
CET1 Ratio (post dividend)	13.4%	12.7%	0.7pts	0.1pts
Liquidity Coverage Ratio	209%	135%	74pts	63pts
Leverage ratio	5.9%	6.3%	(0.4pts)	(0.6pts)

Per share data	Q2 '20	vPY	vPQ	H1 '20	vPY
Earnings (€)	0.70	(43%)	-	1.39	(37%)
Book value (€)	38.28	6%	4%	38.28	6%
Tangible book value (€)	31.96	5%	5%	31.96	5%

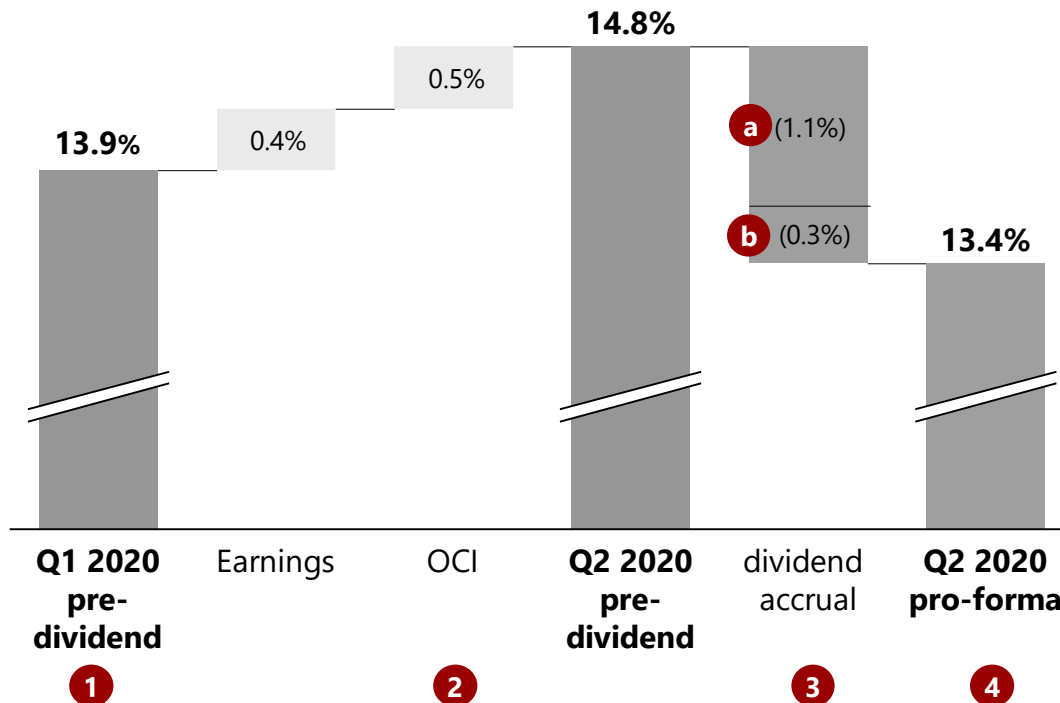
Note: €291m dividend deducted from Equity balances and CET1 capital in balance sheet, capital, ratios and per share data.

Capital development ... CET1 ratio (FL)

Strong capital position

~ +90bps

(Q2'20 gross capital generation through earnings and OCI)



- 1 Q1 '20 CET1 ratio excluding dividend at 13.9%
- 2 OCI: primarily related to tightening credit spreads positively impacting OCI
- 3 **Dividend deduction of 140bps (€291m):**
 - a FY '19 dividend ~€230m and
 - b H1 '20 dividend accrual of ~€61m per dividend policy (50% of net profit)
- 4 Pro-forma CET1: Assuming dividend payments

Outlook:

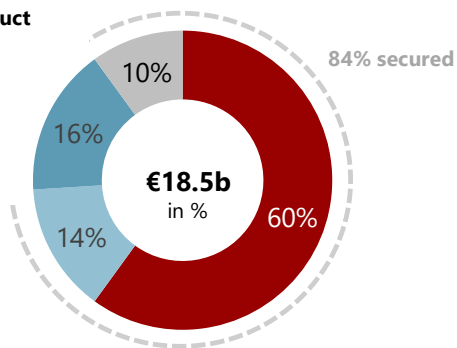
- Projected impact on software intangibles of +25-30bps in H2 '20
- **Intend to fill P2R in the coming quarters resulting in updated CET1 target of 12.25%**

Customer businesses €32.4 billion

As of June 2020

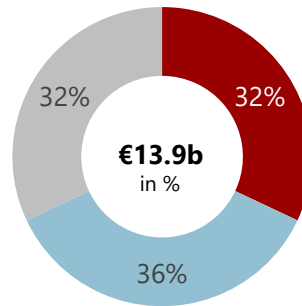
RETAIL & SME

By product



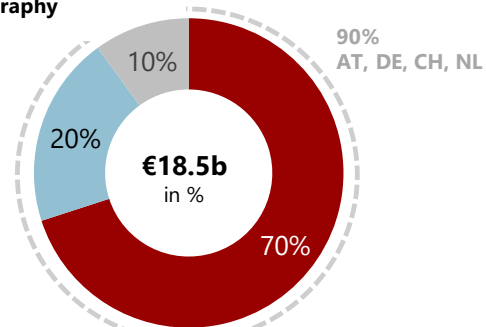
■ Housing loans ■ Consumer & SME (secured)
■ Consumer & SME (unsecured) ■ Portfolios

CORPORATES & PUBLIC

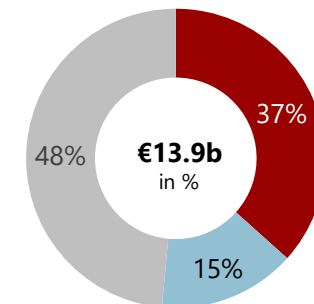


■ Corporate lending ■ Asset backed lending
■ Public clients

By geography



■ AT ■ DE, CH, NL ■ Western Europe / Other



■ AT ■ DE, CH, NL ■ Western Europe / USA

CUSTOMER BUSINESSES

€32.4 billion of which ...

~75%
Secured or public
sector lending

74%
Lending in
AT, DE, CH, NL

26%
Western Europe &
USA

Financial performance

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Core revenues	213.8	217.2	(2%)	229.9	(7%)
Net interest income	166.2	156.8	6%	168.1	(1%)
Net commission income	47.7	60.5	(21%)	61.8	(23%)
Operating income	215.6	217.5	(1%)	232.4	(7%)
Operating expenses	(90.0)	(98.2)	(8%)	(90.1)	-
Pre-provision profit	125.6	119.3	5%	142.3	(12%)
Regulatory charges	(0.7)	(0.8)	(13%)	(25.2)	(97%)
Risk costs	(35.7)	(17.0)	110%	(42.2)	(15%)
Profit before tax	89.1	101.4	(12%)	74.9	19%
Net profit	66.8	76.1	(12%)	56.2	19%

Ratios

in %	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
RoCE	18.5%	20.2%	(1.7pts)	15.3%	3.2pts
RoTCE	22.1%	23.5%	(1.4pts)	18.3%	3.8pts
CIR	41.7%	45.1%	(3.4pts)	38.8%	2.9pts
NPL ratio	2.1%	1.9%	0.2pts	1.9%	0.2pts
Risk cost ratio	0.78%	0.40%	0.38pts	0.92%	(0.14pts)

Customer development

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Housing loans	11,030	10,191	8%	10,672	3%
Consumer and SME	5,547	5,363	3%	5,588	(1%)
thereof: secured portfolio	2,505	2,374	6%	2,485	1%
Portfolios	1,916	1,892	1%	2,048	(6%)
thereof: UK & French mortgage portfolio	1,534	1,892	(19%)	1,619	(5%)
Total assets	18,493	17,446	6%	18,308	1%
Total assets (avg)	18,287	17,206	6%	18,217	-
Risk-weighted assets	8,409	8,235	2%	8,614	(2%)
Customer deposits	24,878	24,348	2%	24,124	3%

Pre-tax profit of €67m, down 12% vPY impacted by risk costs ... net asset growth +6% vPY and 1% vPQ ... Mortgage growth offsetting subdued demand in consumer loans and leases

Pre-provision profit of ~€126m, up 5% vPY ... NII up 6% and costs down (8%), offset by (21%) decline in fee income resulting from lockdown measures in Q2 impacting advisory and transaction business

Risk costs of €36m in the quarter, up 110% vPY ... driven by general reserve build of €18m from updated macro-assumptions and payment deferrals

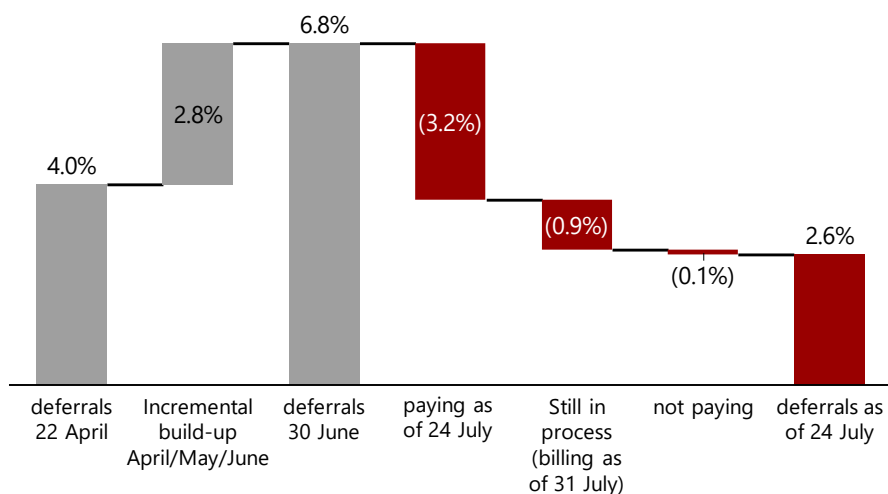
Retail & SME

Portfolio overview of €18.5b of customer loans and leases

Credit profile

	Assets Q2 '20 (€b)	NPL ratio	Payment holiday as of 24 July	Reserve development (€m)			Reserve ratio		
				YE '19	Q1 '20	Q2 '20	YE '19	Q1 '20	Q2 '20
Retail & SME secured	15.5	1.8%	2.7%	100	105	106	0.66%	0.69%	0.68%
Retail & SME unsecured	3.0	2.6%	2.3%	75	99	124	2.39%	3.14%	4.08%
Total Retail & SME	18.5	2.1%	2.6%	176	204	230	0.96%	1.11%	1.24%

PAYMENT DEFERRAL DEVELOPMENT



KEY DEVELOPMENTS

Highly collateralized Retail & SME business (84%) ... primarily mortgages

Unsecured lending primarily personal loans to primary banking customers (~80%)

Total reserve build of +€54m (+31%) vYE and increase in reserve ratio from 96bps to 124bps vs YE '19 (+28bps)

Payment deferrals development (6.8%): As of 24 July 47% (3.2%) of payment deferrals resumed payment, 38% (2.6%) with extended payment deferrals, 13% (0.9%) did not request extensions with payment due at month end 31 July, and 1% (0.1%) not paying

Financial performance

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Core revenues	68.4	71.4	(4%)	69.1	(1%)
Net interest income	59.5	61.3	(3%)	58.4	2%
Net commission income	8.9	10.1	(12%)	10.7	(17%)
Operating income	68.7	71.0	(3%)	70.7	(3%)
Operating expenses	(20.5)	(25.7)	(20%)	(21.3)	(4%)
Pre-provision profit	48.2	45.3	6%	49.4	(2%)
Regulatory charges	(1.0)	(1.4)	(29%)	(6.5)	(85%)
Risk costs	(28.3)	3.8	-	(11.9)	138%
Profit before tax	18.9	47.7	(60%)	31.0	(39%)
Net profit	14.2	35.8	(60%)	23.3	(39%)

Ratios

in %	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
RoCE	5.4%	11.2%	(5.8pts)	8.8%	(3.4pts)
RoTCE	6.7%	13.6%	(6.9pts)	11.1%	(4.4pts)
CIR	29.8%	36.2%	(6.4pts)	30.1%	(0.3pts)
NPL ratio	1.1%	1.2%	(0.1pts)	1.0%	0.1pts
Risk cost ratio	0.81%	(0.10%)	0.91pts	0.35%	0.46pts

Customer development

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Corporate lending	4,483	6,475	(31%)	4,858	(8%)
Asset backed lending	5,055	4,520	12%	4,921	3%
Public clients	4,364	3,202	36%	3,675	19%
Total assets	13,902	14,196	(2%)	13,454	3%
Total assets (avg)	13,845	14,137	(2%)	13,088	6%
Risk-weighted assets	7,652	8,523	(10%)	7,977	(4%)
Customer deposits	4,822	5,459	(12%)	4,577	5%

Pre-tax profit ~€19m, down 60% vPY impacted by reserve build ... net asset growth +3% vPQ and down (2%) vPY driven by reduced corporate lending

Pre-provision profit €48m, up 6% vPY ... Operating income down (3%) offset by reduction in costs of (20%)

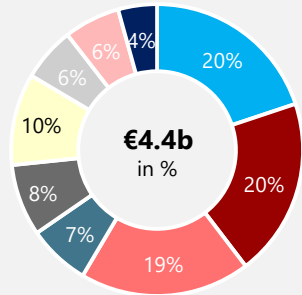
Risk costs of €28m during the quarter after adopting adverse macro-assumptions (impact of ~€20m) in addition to ~€8m of specific reserves mainly for exposure in the oil & gas sector

Maintaining disciplined underwriting ... solid pipeline of opportunities in public sector and idiosyncratic corporate lending opportunities

Corporates & Public

Portfolio overview of €13.9 billion of customer loans

CORPORATE LENDING ... €4.4b; (8%) vPQ



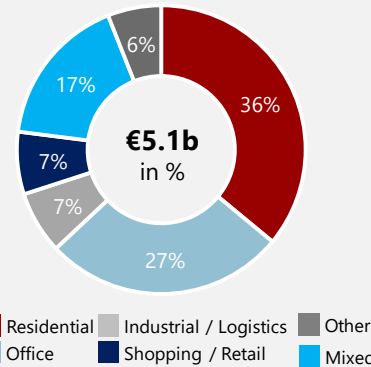
Cyclical sectors	Net book value (€m)	NPL volume	% -share of	
			Corporate lending	Customer Business
Shipping	28	-	0.63%	0.09%
Retailers	23	6	0.52%	0.07%
Oil & Gas	16	16	0.36%	0.05%
Hotels	13	-	0.29%	0.04%
Airlines	-	-	-	-
Total	80	22	1.79%	0.25%

- Services
- Lender Financing
- B-2-C
- Food & Beverage
- Telecommunication
- Pharmaceuticals
- Engineering & B-2-B
- Healthcare
- Other

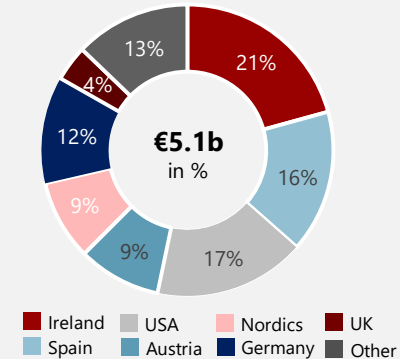
- Disciplined and conservative underwriting over the years focused on risk-adjusted returns and not chasing volume growth
- Total committed corporate credit lines of ~ €100m ... historically avoided committed lines as risk-adjusted returns were imbalanced
- Proactively managing higher-risk cyclical exposures ... €80m net book value
- Total payment deferrals of ~€53m ... around 1.2% of the corporate lending book

ASSET BACKED LENDING ... €5.1b; +3% vPQ

By underlying



By geography



Underwriting overview

- Historically disciplined underwriting:
- Senior secured
 - Day 1 LTC/V < 65%
 - Interest Coverage Ratio (ICR > 2.0x)

Commentary

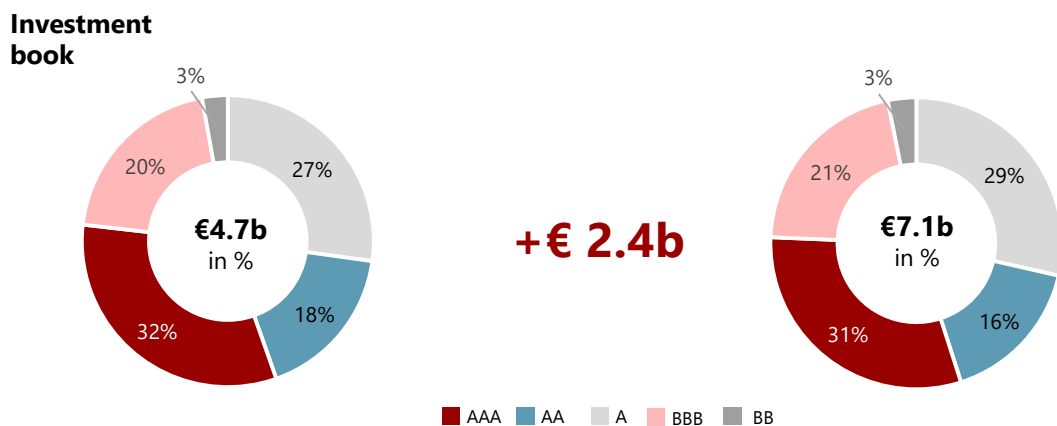
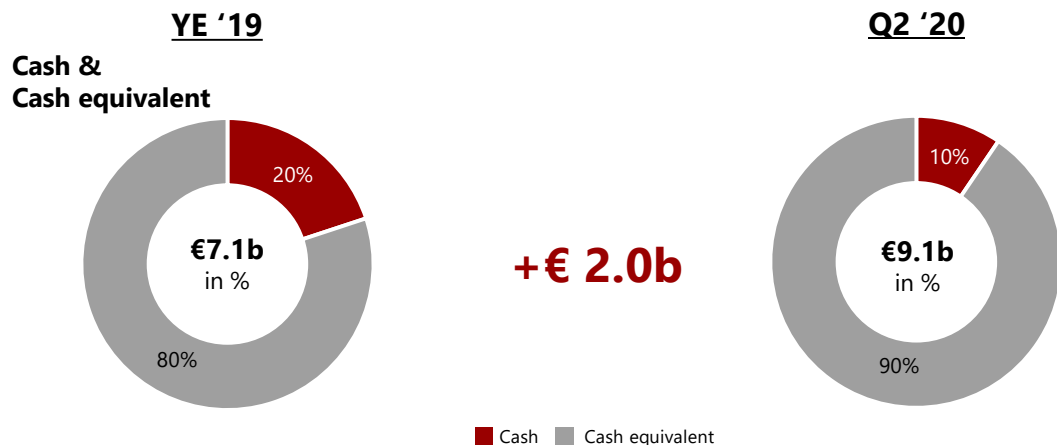
- Solid portfolio performance ... Positive customer responses and actions to date
- Total Payment deferrals of €67m ... ~1.3% of asset backed lending portfolio
- As of 30 June, direct exposure to Hotels/Retail of ~ 8% ... over 30% avg. pay down, ~6 months interest reserve, no payment deferrals

PUBLIC SECTOR ... €4.4b; +19% vPQ

Public sector lending focused on Austrian municipalities, Federal States and Republic of Austria

Investment book and Cash

Continued to deploy excess cash into high-quality securities



As of Q2 '20, cash and cash equivalents (mainly money at central banks) at €9.1b ... TLTRO III of €5.8b in Q2 '20 (net incremental B/S impact of €5.2b vYE)

Investment book primarily serves as liquidity book of the Bank ... deployed €2.4b since year-end into high quality securities

Focus on low credit risk, high liquidity, shorter duration and solid diversification in terms of geography and issuers:

- No non-performing assets
- 97% portfolio investment grade, with 76% A or higher
- Weighted average life of 4.2 years
- ~400 positions, average size ~€18m

P&L & key ratios

P&L € millions	Q2 '20	Q2 '19	vPY	vPQ
Net interest income	227.8	220.6	3%	4%
Net commission income	55.8	70.0	(20%)	(22%)
Core revenues	283.6	290.6	(2%)	(3%)
Other revenues	0.6	22.4	(97%)	(84%)
Operating income	284.2	313.0	(9%)	(4%)
Operating expenses	(124.7)	(136.0)	(8%)	-
Pre-provision profit	159.5	177.0	(10%)	(7%)
Regulatory charges	(2.5)	(2.9)	(14%)	(93%)
Risk costs	(74.6)	(15.3)	388%	36%
Profit before tax	80.8	160.0	(50%)	-
Income taxes	(19.3)	(38.3)	(50%)	-
Net profit	61.2	121.7	(50%)	-

Key ratios	Q2 '20	Q2 '19	vPY	vPQ
Return on Common Equity	7.4%	13.7%	(6.3pts)	(0.1pts)
Return on Tangible Common Equity	8.9%	16.2%	(7.3pts)	(0.2pts)
Net interest margin	2.27%	2.30%	(0.03pts)	(0.05pts)
Cost-income ratio	43.9%	43.5%	0.4pts	1.6pts
Risk cost ratio	0.74%	0.16%	0.58pts	0.16pts
Earnings per share (in €)	0.70	1.23	(43%)	-
Tangible book value per share (in €)	31.96	30.45	5%	5%

Net interest income improved due to higher interest-bearing assets, while NCI negatively impacted by lockdown measures

Operating expenses stable ... on track for full-year

Higher risk costs reflecting macroeconomic updates ... general reserve

Note: €291m dividend deducted from Equity balances and CET1 capital in balance sheet, capital, ratios and per share data.

Balance sheet

Growing overall balance sheet thru increased interest-bearing assets

Balance sheet € billions	Q2 '20	Q4 '19	Delta
Customer loans	31.4	30.5	3%
Securities and bonds	8.0	5.4	50%
Credit institutions and cash	9.1	7.1	27%
Other assets	2.8	2.7	3%
Total assets	51.3	45.7	12%
<i>thereof Average interest-bearing assets</i>	40.4	37.6	7%
Customer deposits	30.3	30.4	-
Own issues	5.6	5.4	3%
Credit institutions	8.0	3.1	159%
Other liabilities	3.5	2.9	19%
Common equity	3.4	3.3	2%
Dividend accrual	0.3	0.2	26%
AT1 capital	0.3	0.3	-
Total liabilities & equity	51.3	45.7	12%

Capital & RWA € billions	Q2 '20	Q4 '19	Delta
Common equity	3.4	3.3	2%
Tangible common equity	2.8	2.7	3%
CET1 capital	2.8	2.7	5%
Risk-weighted assets	20.8	20.4	2%
CET1 ratio (post dividend)	13.4%	13.3%	0.1pts
Leverage ratio	5.9%	6.5%	(0.6pts)

Growing interest-bearing assets thru mix of customer loans (+3%) and securities (+50%)

Risk weighted assets increased in line with customer loan growth

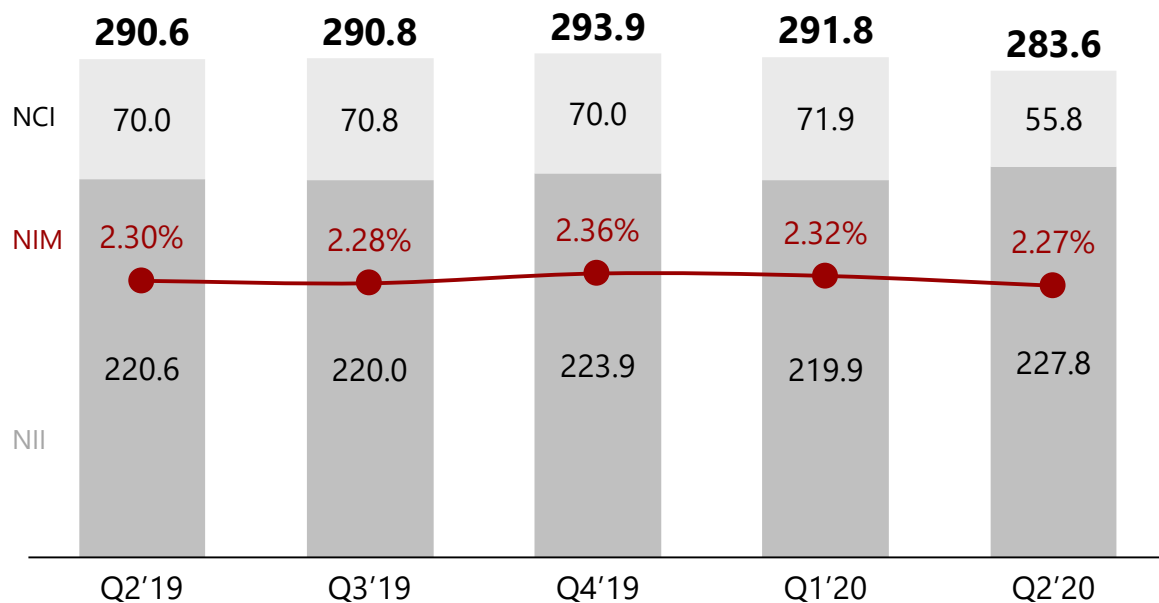
Tangible Common Equity up 3% vYE CET 1 ratio improved to 13.4% after dividend (+70bps versus Q1 '20)

Note: €291m dividend deducted from Equity balances and CET1 capital

P&L details – core revenues

Solid revenues in Q2 ... COVID-19 mainly had an impact on NCI

€ millions



Customer loans | Average interest-bearing assets | € billions

31.1	30.7	30.5	31.1	31.4
38.4	38.6	37.6	38.1	40.4

Net interest income (NII) up 4% vPQ ... net interest margin (NIM) at 2.27% in Q2 '20

- Growth of average interest-bearing assets by €2.3b in Q2 drives higher NII
- Positive trend expected to continue for the rest of the year, also supported by positive TLTRO III impact

Net commission income (NCI) down 22% vPQ

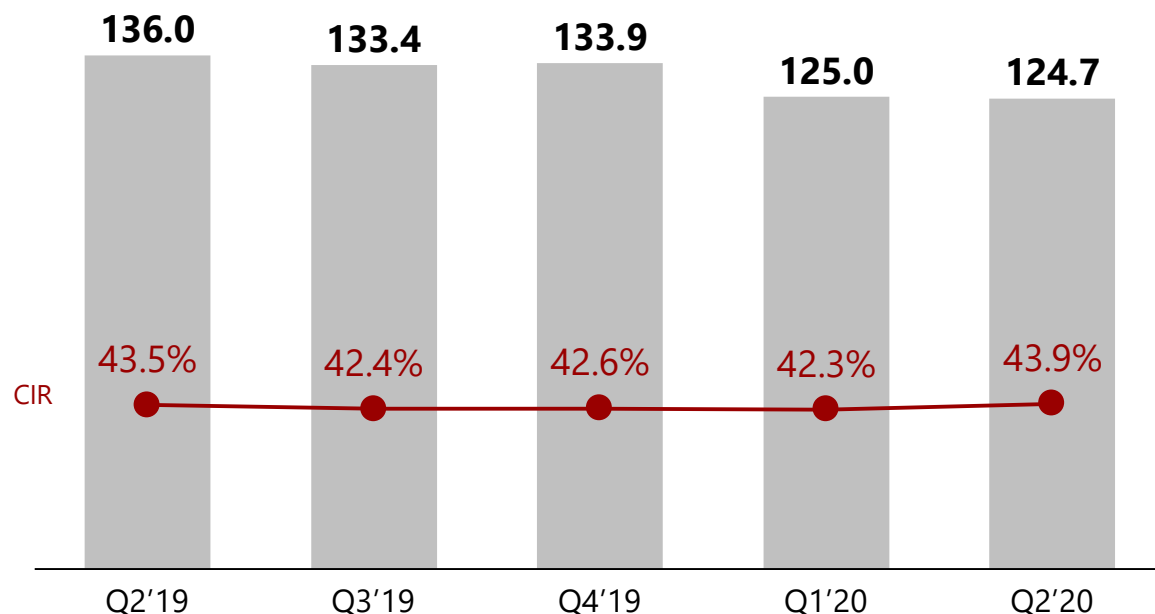
- Lockdown measures resulted in less advisory business and customer foot-traffic
- Decrease in transaction business related to current accounts and credit cards, with the second quarter representing a trough of activity
- Most significant impact in Q2 '20, however negative implications expected for rest of the year

Outlook for 2020: increasing NII, negative impacts expected on NCI mainly from reduced advisory activity and reduced branch foot traffic

P&L details – operating expenses

Absolute costs lower versus prior quarter and prior year

€ millions



Cost-income ratio at 43.9% in Q2 '20 and 43.0% in H1 '20

Year-over-year decrease resulting from ongoing efficiency and centralization measures ... effect from specific cost items positively impacted by lockdown (e.g. travel) is negligible

Planting the seeds for greater scale, greater digital engagement both with customers and employees, and greater simplification and standardization across the Bank

Operating model implications from COVID-19

- Positive impacts from home-office, e.g. reduced physical footprint, maintenance costs, greater potential productivity
- Catalyst for future cost initiatives and redefining operating infrastructure

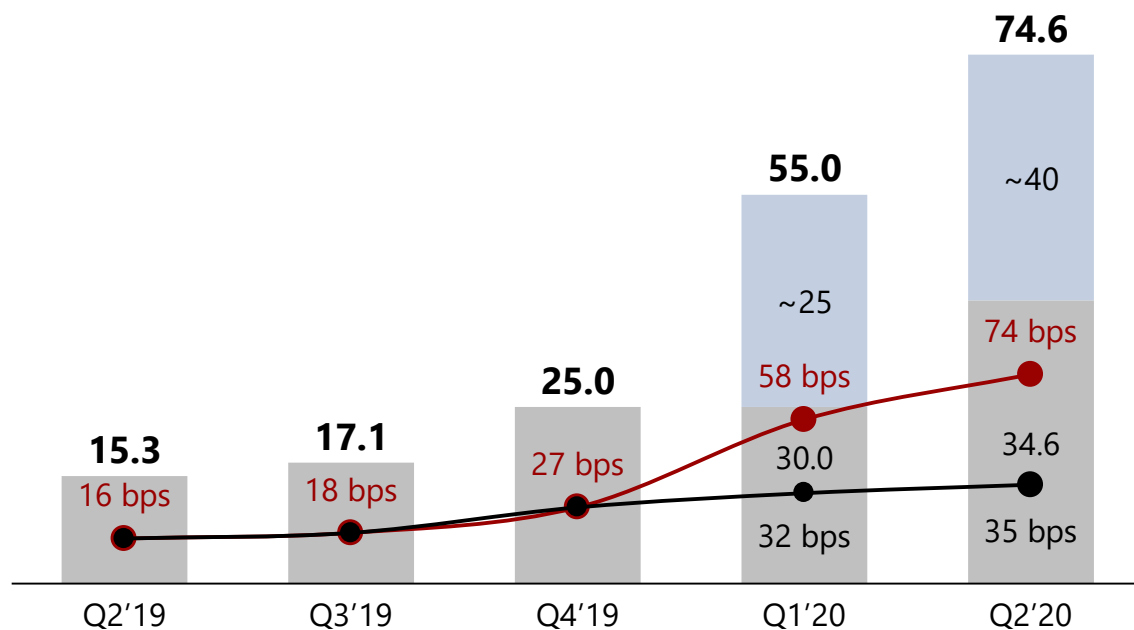
Outlook for 2020: 5% lower versus 2019

P&L details – risk costs

Higher risk costs due to COVID-19 ... Strong underlying asset quality

€ millions

- Risk costs / average interest-bearing assets
- Reserve for updated macro-forecast and payment deferrals
- Risk costs / average interest-bearing assets (w/o reserve for updated macro-forecast)



NPL ratio (as reported and excluding CoL)

1.8%	1.9%	1.7%	1.6%	1.6%
1.2%	1.4%	1.2%	1.1%	1.1%

Reserve ratio

1.0%	1.0%	0.9%	1.0%	1.2%
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Q2 '20 risk costs at ~€75m ... ratio at 74bps

- includes €40m reserve applying adverse ECB Euro macro scenarios (-12.6% in 2020; +3.3% in 2021) across businesses and addressing payment deferrals
- normal risk cost run-rate in Retail & SME of ~€17m
- specific provisions in Corporates & Public of ~€8m (mainly related to oil & gas exposure)

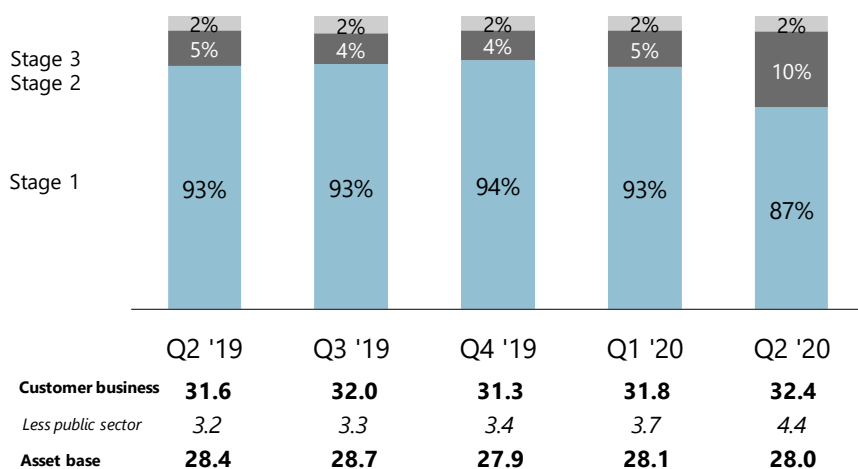
Maintain safe & secure balance sheet & portfolio risk management

- Business focused on developed markets ... ~70% DACH region and ~30% Western Europe / United States
- 75% of loan portfolio is secured or public sector lending

Outlook for 2020: Risk cost in H2 '20 expected to be lower than in H1 '20

Details on reserves

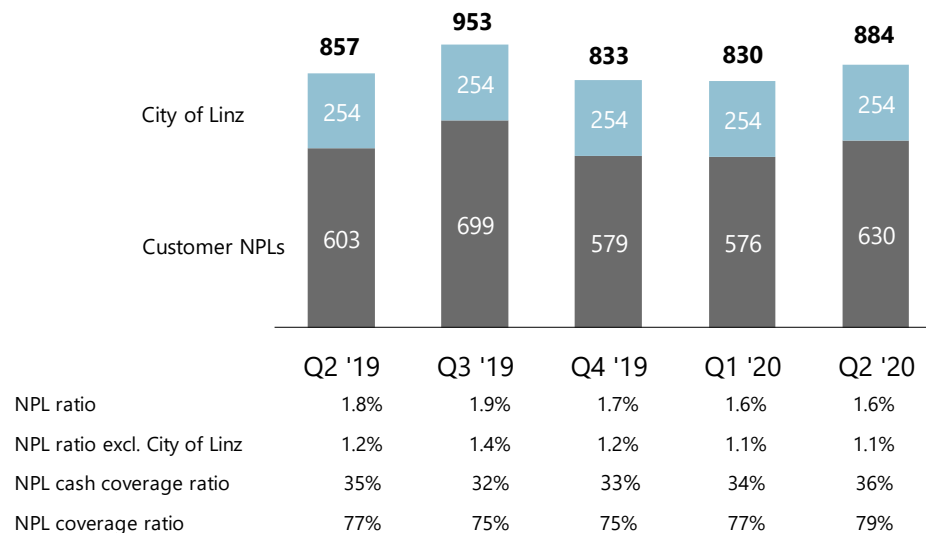
IFRS 9 MIGRATION – CUSTOMER SEGMENT ASSETS



ECLs (Stage 1&2) and SPECIFIC RESERVES (Stage 3)

	Q2 '19	Q3 '19	Q4 '19	Q1 '20	Q2 '20
Stage 1	38.7	36.8	34.6	53.4	60.2
Stage 2	21.4	18.6	17.1	21.9	56.3
Stage 3	228.9	238.0	204.6	217.9	226.5
Total reserves	289.0	293.4	256.3	293.1	343.0
Total reserve ratio %	1.0%	1.0%	0.9%	1.0%	1.2%

NPL volume (stage 3), in €m



IFRS 9: We took the full impact in 2018 ... will NOT apply the newly proposed transition period

General reserves (Stage 1 & 2) increased +€65m (+125%) from €52m to €117m during H1 '20 vYE '19

General reserve build primarily related to macro-assumptions (95%) ... payment deferrals and watchlist customers account for 5%

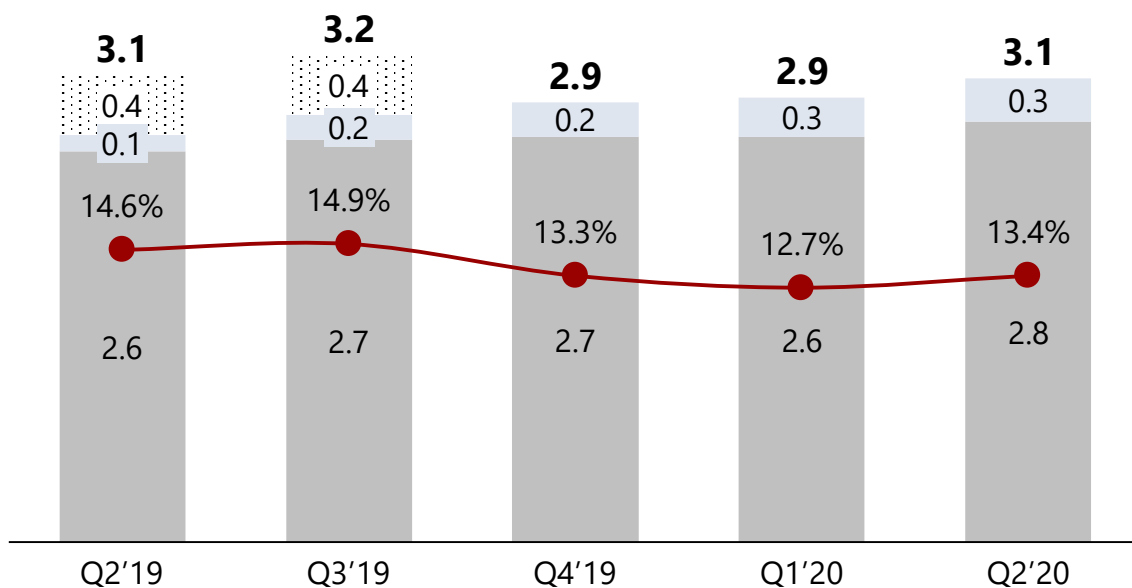
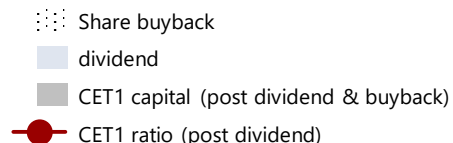
NPL ratio (excluding City of Linz) at 1.1%, with cash coverage of 36% and total coverage of 79%

City of Linz receivable marked at 60% ... Assuming worst case scenario, CET1 impact of (30bps)

Regulatory Capital

Strong capital position

€ billions



RWA | € billions | Total capital ratio¹⁾

20.7	20.6	20.4	20.9	20.8
18.4%	18.7%	17.0%	16.3%	17.0%

1) Post dividend accrual

Impact of various capital measures:

- SME Supporting Factor: impact used to offset organic growth
- Software intangibles: Impact of +25-30bps to CET1 to be recognized in 2H '20
- IFRS 9: We took the full impact in 2018 and will not apply the newly proposed transition period

BAWAG Group: 2% P2R needs to be held with 1.12% CET capital at the minimum ... 88bps can be filled with 38bps Tier 1 and 50bps Tier 2 capital

CRD V update and SIFI-buffer (1%)/O-SII buffer (1%): unchanged at 1%

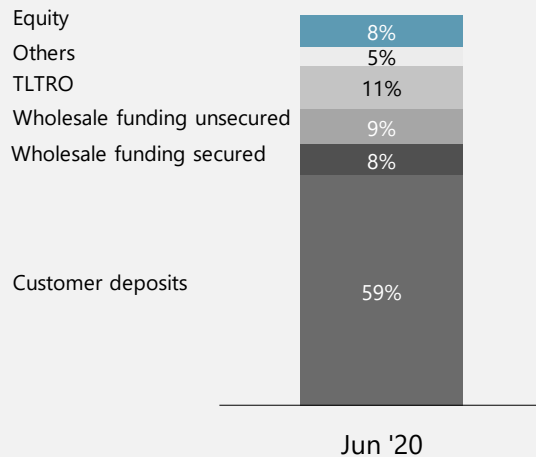
MDA trigger including current Tier 1 / Tier 2 capital shortfall at 9.9%

➤ **Intend to fill P2R with AT1 and Tier 2 in the coming quarters resulting in updated CET1 target of 12.25%**

Funding & Liquidity

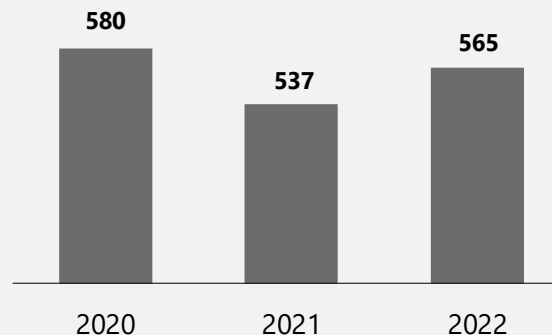
FUNDING

STRONG CUSTOMER DEPOSIT FUNDING ...



... AND COMFORTABLE MATURITY PROFILE

€ millions notional



LIQUIDITY

Liquidity coverage ratio

209%

Liquidity buffer

€8.6b

Liquidity buffer
Including other marketable
securities

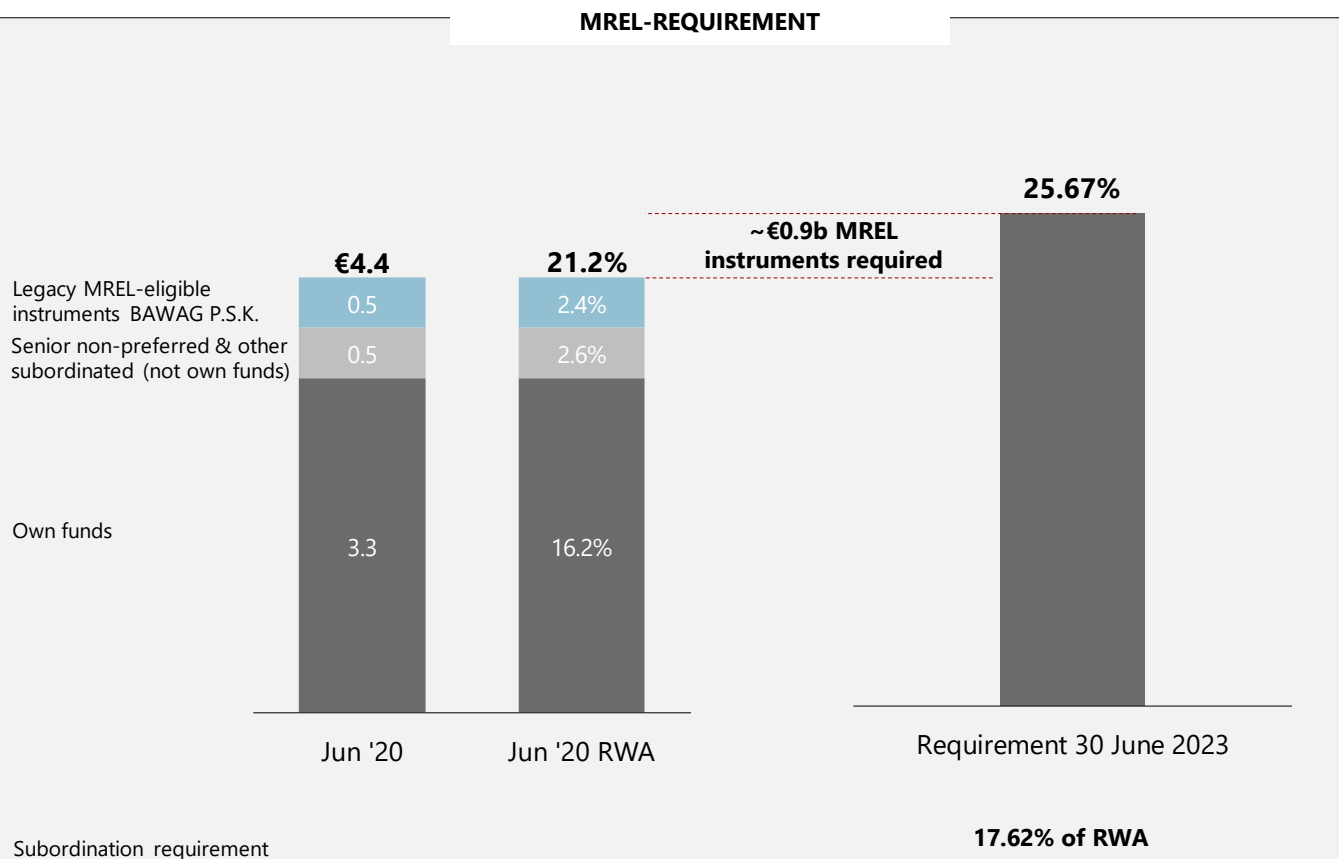
€11.4b

- > At least one covered bond benchmark per year to replace redemptions and fund growing asset base ... €500m in Jan '20
- > Participated in TLTRO III in June for €5.8b (full capacity)
- > No funding need in 2020 if conditions are not favorable ... mid term plans:
 - Additional ~€1.0b-1.5b senior instruments (senior preferred, senior non-preferred) to meet MREL and subordination requirement until year end 2022, depending on regulatory requirements
 - Optimize capital structure by filling AT1 / T2 buckets to reflect new P2R composition

MREL

MREL-REQUIREMENT

LIQUIDITY



MREL decision (Feb '20) with binding requirements from 30 Jun 2023 (no binding interim targets):

- > Requirement applicable at BAWAG P.S.K. level (consolidated)
- > Introduces hybrid approach for MREL eligibility: own funds of BAWAG P.S.K. (consolidated), other MREL liabilities only eligible if issued directly by BAWAG P.S.K.

New SRB MREL policy fully reflecting CRR2/BRRD2 will only be incorporated in next MREL decision expected for late 2020 / early 2021

Our MREL strategy with consideration of multi-year phase in

- > €500m SNP successfully issued in August 2019
- > Additional ~€1.0b-1.5b senior instruments (senior preferred, SNP) to meet MREL and subordination requirement until year end 2022



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Annex – Definitions and abbreviations

After-tax earnings per share ('EPS')

Net profit / weighted average number of shares outstanding (diluted)

B/S leverage

Total assets / IFRS equity

Common Equity Tier 1 capital (CET1)

including interim profit and dividend accruals considered; at year-end dividend deducted; Q1 '20 deducts dividend for FY '19 and Q1 '20

Common Equity Tier 1 ratio

Common Equity Tier 1 capital (CET1) / risk-weighted assets

Core revenues

The total of net interest income and net fee and commission income

Cost-income ratio

Operating expenses (OPEX) / operating income

Customer Loans

Loans to customers measured at amortized cost

Common equity

Equity attributable to the owners of the parent; excluding minorities, AT1 and deducted dividend accrual

FL ... fully-loaded

Leverage ratio

Tier 1 capital / total exposure (calculation according to CRR)

Net interest margin (NIM)

Net interest income (NII) / average interest-bearing assets

NPL ratio

Non-performing loans (NPLs) / exposure

Pre-tax earnings per share

Profit before tax / weighted average number of shares outstanding (diluted)

Reserve ratio

Total reserves / Asset volume of customer segments excluding public lending

Return on common equity (RoCE)

Net profit / average IFRS equity excluding AT1 capital and deducted dividend accruals average equity based on 1 January 2018 due to IFRS 9 implementation

Return on tangible common equity (RoTCE)

Net profit / average IFRS tangible equity excluding AT1 capital and deducted dividend accruals; average equity based on 1 January 2018 due to IFRS 9 implementation

Risk cost ratio

Provisions and loan-loss provisions, impairment losses and operational risk (risk costs) / average interest-bearing assets

Tangible book value / share

IFRS tangible equity (excluding AT1 capital, deducted dividend accruals) / number of shares outstanding

Tangible common equity

Common equity reduced by the carrying amount of intangible assets

Total capital ratio

Total capital / risk-weighted assets

vPY ... versus prior year period

vPQ ... versus prior quarter period

vYE ... versus year-end